



“Pool, Parking, Poop & Precautions”

Summer is here and we have lots of things going on at TdZ. Please take a minute to refresh your memory on some of our important rules for residents and guests.

- **Parking:** Please park in your designated space ONLY. If you need a space number reminder, call us here at the office. Remind your visitors to use visitor spaces ONLY. They can use the current guest gate code: #6482
- **Poop:** We love our four legged friends, but PLEASE clean up after them. It is both a TdZ policy AND a City Ordinance. As previously noted, fines will be levied if you are found to not clean up after your pet. Also, DO NOT allow your pet to relieve themselves on any balconies. Your downstairs neighbors will appreciate this!
- **Pool:** Usage rules are clearly marked on signage. NEVER prop any gate open— that is a serious safety issue. You may reserve the BBQ area for your guests. Maximum of ten people for a pre-reserved event. At other times, please adhere to our two guests per resident rule. Please observe pool hours.
- **Precautions:** We’ve had a few more reported car break ins. Please don’t leave valuables in your vehicle!

Thanks for keeping TdZ “Peaceful and Pretty”



Welcoming New Faces

The search for a bookkeeper has ended and we are happy that Tasha Curtis will be joining us one day (TBD) a week. You can reach Tasha for billing questions at tdz.billing@gmail.com

We also have Gabe Green doing some odd jobs around the property while he is home from Tulane University for the summer. Be sure to say hi if you see him around!



Office Hours Reminder:

Monday:
10am-5pm

Tuesday:
9am-1pm

Wednesday:
11am– 5pm

Thursday:
8:30am– 1pm

Monday Evenings &
Saturdays by
appointment

505-474-4042
tdzcondooffice@gmail.com

Calls & emails will be
returned by the next business
day.

Next Board Meeting:

Monday, July 8th at 6:30pm in the
TdZ Office.

All are welcome.

There are four open seats on the
board—your participation would
be appreciated. Please call the
office for more information.

Very Important Information

The maintenance staff is busy! Charro is back from a well-earned vacation and is about to start rebuilding two of our footbridges. Please be patient as one or the other will be closed from time to time!

MAINTENANCE REQUESTS, SUGGESTIONS & COMPLAINTS: Due to the volume of requests we get daily you are asked to submit these in one of two ways:

- **ONLINE** through the Owner's Login area of the website and using the appropriate form. **This is the preferred method**. The office will receive an email after each submission and *will respond by the next business day*. If it is an emergency, be assured that the response will be faster by using this method.
- **FILL OUT A FORM:** these are available in the flyer box outside the office, and you can drop it through the slot if it is after business hours. *We will respond by the next business day.*

It is preferable that the homeowner be the one making any requests, but in case a renter must do so, they may fill out a form and submit it to the office.

This system will make it far easier to track requests and responses. Be aware that requests, suggestions and complaints submitted by these methods will take precedence over any other improperly submitted requests.

After 7/15/19, no requests will be accepted by phone, in person or by email. No requests made directly to any maintenance or office staff in passing will be accepted.

Thanks for your cooperation as we streamline systems in the office!!

Find the forms at: www.tierradezia.com on the owner login page or outside the office!

MARK YOUR CALENDARS!

Sunday, July 28th—4:00-6:00pm



Our annual summer BBQ is coming— open to all residents of TdZ, please come, meet your neighbors and have some great food!

The HOA will provide Burgers, buns and fixings, as well as paper plates and cups.

Bring your own beverage and a dish to share according to the first letter of your last name:

A-H : Side dish

I-Q: Appetizers/chips

R-Z: Desserts

Thanks to Pam Masterson for heading up this event! Call the office if you can help !

TdZ Homeowners

Watch your mail around July 15th for a mid-year statement and update. There a few new things happening at YOUR TdZ that you will want to know about!

Tierra de Zia Office

tdzcondooffice@gmail.com

505/474-4042

Accounting Questions?

tdzbilling@gmail.com